CROSS·BORDER
ROAD TRANSPORT AGENCY

IT Support Engineer
(*Permanent position*)

REF: ICT 001/02/2024

THE EMPLOYER

The Cross-Border Road Transport Agency (C-BRTA) is aa statutory authority, established in terms of Section 4 Act No. 4 of 1998 as amended, to regulate cross border road transport by providing an unsurpassed service through regulating cross border movements, facilitating resolution of constraints along the various transport corridors and borders as well as through effective law enforcement. Four key programmes constitute the focus of the C-BRTA. (1) Facilitation; (2) Research & Advisory; (3) Regulatory Services and (4) Law Enforcement. The C-BRTA Offices is located at 350 Witch-Hazel Street, Eco Point Office Park, Block A, Eco Park, Centurion, Pretoria. For more information visit **www.cbrta.co.za**

JOB PURPOSE

To provide a support function within software development projects as well as end-users of business applications and software system

REQUIREMENT

Formal Qualifications:

- A grade 12 qualification.
- A relevant IT certificate or MCSE, A+,N+, CCNA, SQL, Linux and Server +.
- Ideal: NQF 6 qualification in IT will be an advantage**.**

Experience:

- At least 2 years of relevant experience in IT software and desktop support and maintenance.

KEY PERFORMANCE AREAS

The successful candidate will be expected to:

- End-user support (Software Installation and support)
- End-User Support (Hardware).
- Software testing.
- IT Security Control.
- Monitoring and Reporting.

TECHNICAL COMPETENCY REQUIREMENTS

- Solid Knowledge and understanting of:
- Cybersecurity solutions (firewalls/ SIEM/ MDR/ CIS).
- Vulnerability Management Solutions
- Hardware and Software Support
- Operating Systems
- Networks
- Backups and Disaster Recovery
- Voice and Contact Centre Solutions
- IT Support
- Technical Support
- Internal and Remote End User Support
- Network and Security Infrastructure
- Microsoft Active Directory and Group Policy Management
- Telephony, active listening and customer-care

Submit detailed CV's including certified copies of qualifications to: **Golebaone Morebodi** at **recruitment32@cbrta.co.za** and please quote the reference number.

BENEFITS:
Employer offers an all-inclusive remuneration package of R453 468 p.a.

NB: This position will be filled in line with the Agency's Employment Equity targets. People with disabilities are encouraged to apply.

Closing Date: 18 March 2024