

THE EMPLOYER

The Cross-Border Road Transport Agency (C-BRTA) is a statutory authority, established in terms of Section 4 Act No. 4 of 1998 as amended, to regulate cross border road transport by providing an unsurpassed service through regulating cross border movements, facilitating resolution of constraints along the various transport corridors and borders as well as through effective law enforcement. Four key programmes constitute the focus of the C-BRTA. (1) Facilitation; (2) Research & Advisory; (3) Regulatory Services and (4) Law Enforcement. The C-BRTA Offices is located at 350 Witch-Hazel Street, Eco Point Office Park, Block A, Eco Park, Centurion, Pretoria. For more information visit www.cbrta.co.za

JOB PURPOSE

To provide a support function within software development projects as well as end-users of business applications and software system

REQUIREMENT

Formal Qualifications:

- A grade 12 qualification.
- A relevant IT certificate or MCSE, A+,N+, CCNA, SQL, Linux and Server +.
- Ideal: NQF 6 qualification in IT will be an advantage.

Experience:

- At least 2 years of relevant experience in IT software and desktop support and maintenance.

KEY PERFORMANCE AREAS

The successful candidate will be expected to:

- End-user support (Software Installation and support)
- End-User Support (Hardware).
- Software testing.
- IT Security Control.
- Monitoring and Reporting.

TECHNICAL COMPETENCY REQUIREMENTS

- Solid Knowledge and understanding of:
- Cybersecurity solutions (firewalls/ SIEM/ MDR/ CIS).
- Vulnerability Management Solutions
- Hardware and Software Support
- Operating Systems
- Networks
- Backups and Disaster Recovery
- Voice and Contact Centre Solutions
- IT Support
- Technical Support
- Internal and Remote End User Support
- Network and Security Infrastructure
- Microsoft Active Directory and Group Policy Management
- Telephony, active listening and customer-care

Submit detailed CV's including certified copies of qualifications to: **Golebaone Morebodi** at recruitment32@cbrta.co.za and please quote the reference number.

BENEFITS:

Employer offers an all-inclusive remuneration package of R453 468 p.a.

NB: This position will be filled in line with the Agency's Employment Equity targets. People with disabilities are encouraged to apply.

Closing Date: 18 March 2024

C-BRTA reserves the right not to appoint.

Short-listed candidates will be subjected to a reference, security clearance and criminal records check. Should you not hear from the C-BRTA 21 days after the closing date, consider your application unsuccessful.

It is our intention to promote representivity in respect of race, gender and disability through the filling of this position. Candidates whose appointment will promote representivity will therefore receive preference.

In order to consider any application for employment, the Agency will have to process your personal information.

A law, known as the Protection of Personal Information Act, 4 of 2013 (POPIA) provides that when one processes another's personal information, such collection, retention, dissemination and use of that person's personal information must be done in a lawful and transparent manner.

In order to give effect to this right, the Agency is under a duty to provide you with a number of details pertaining to the processing of your personal information. These details are housed under the **HR. Processing Notice**, which can be accessed and viewed on the C-BRTA website: <https://www.cbrta.co.za/legal>, which **HR. Processing Notice** we request you kindly download and read.